# Change and leadership in research administration

How can the principles of "Lean" come into play?

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UNIVERSITY OF COPENHAGEN





# About the Faculty

SUND is among the largest faculties of its kind in Europe







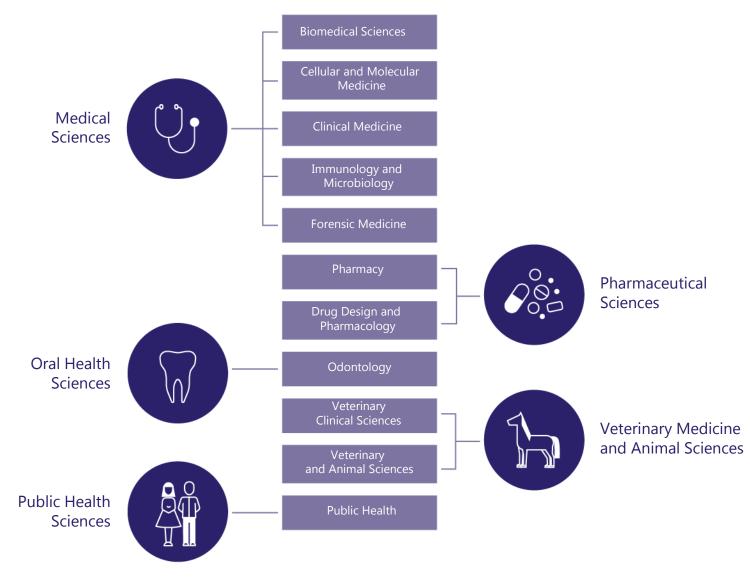




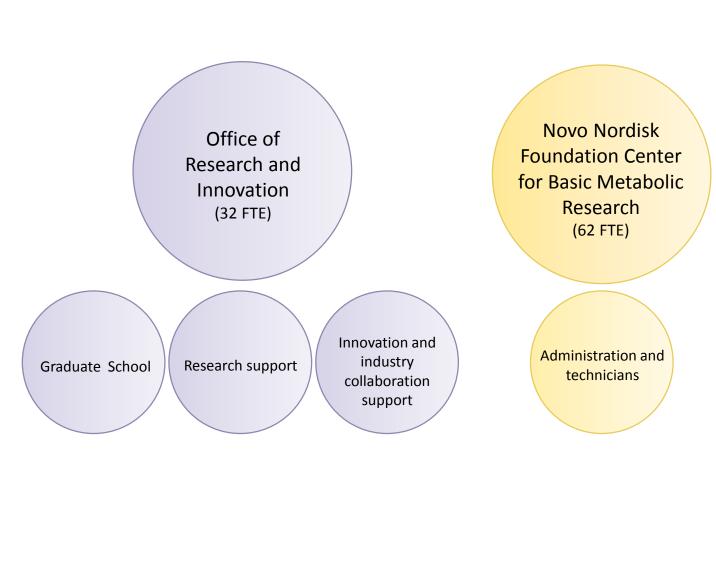


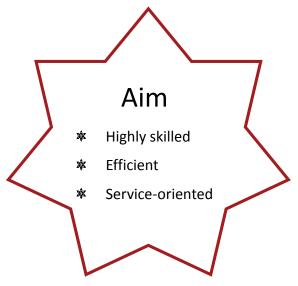


# 11 Departments

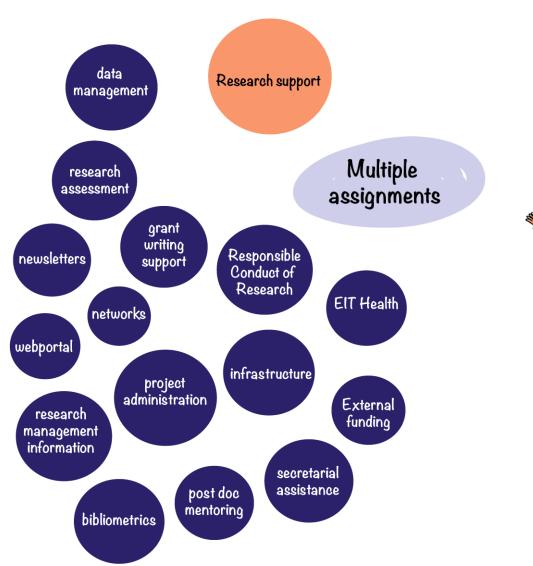


# My portfolio

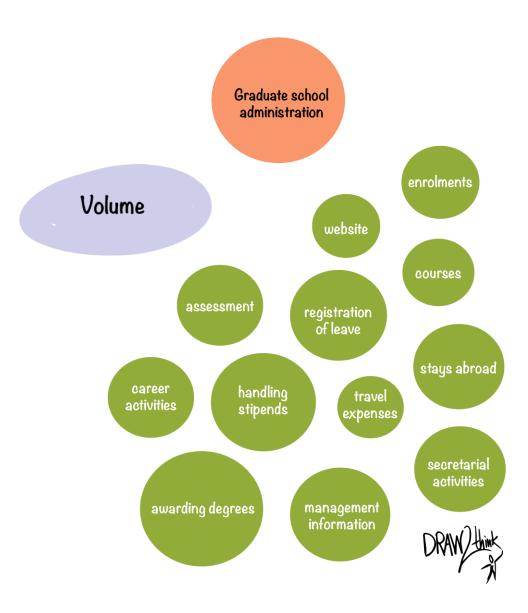




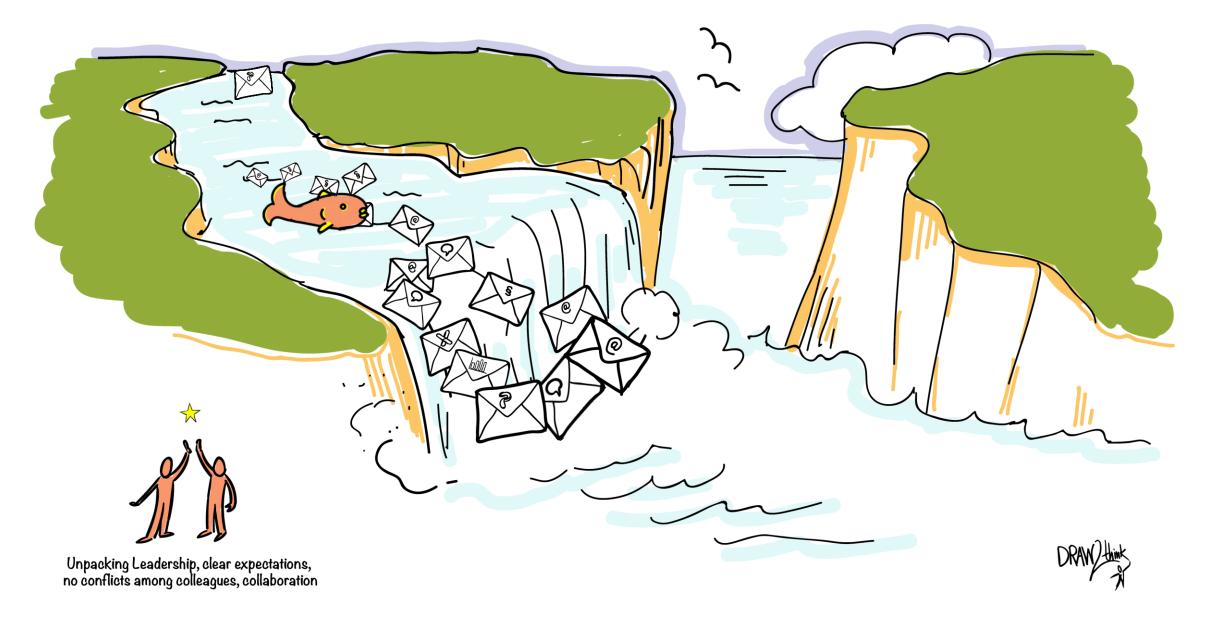
# Our work







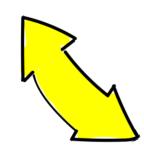
# Context

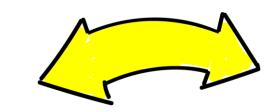


# Our goal



Aim: highly skilled, efficient, service-oriented





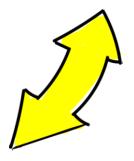




Job-satisfaction

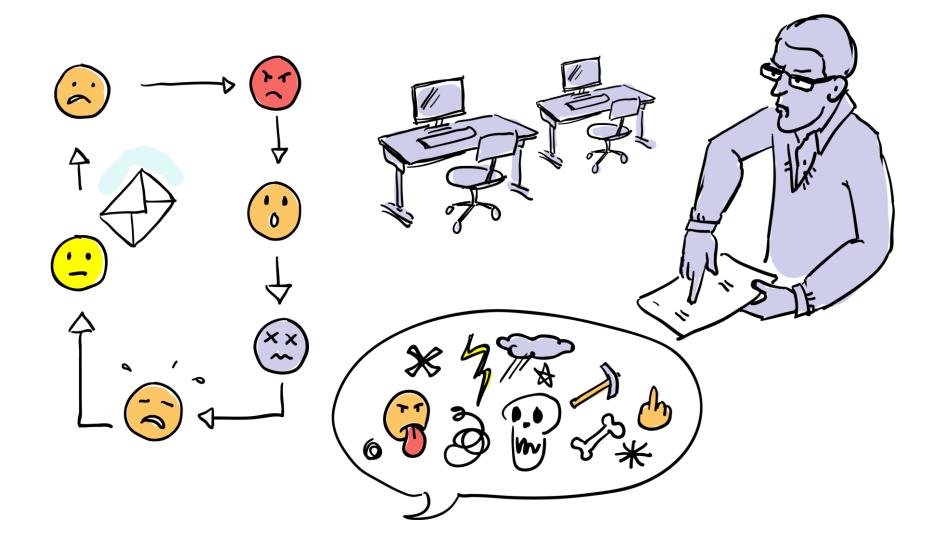


Leadership, clear expectations, no conflicts among colleagues, collaboration





# At the beginning





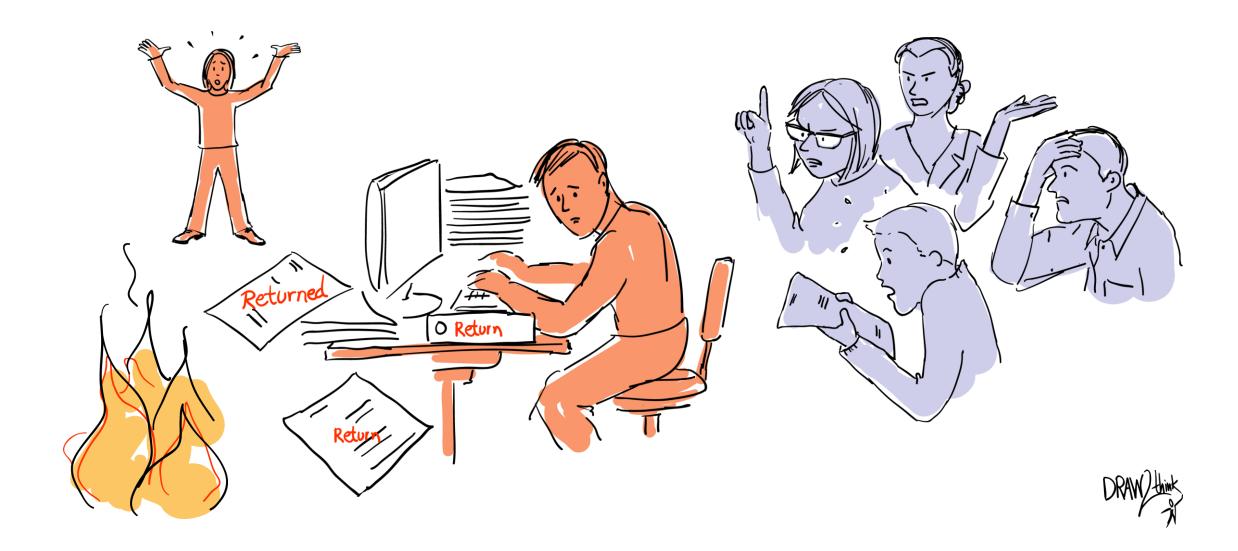
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# What happens to people and behaviour?

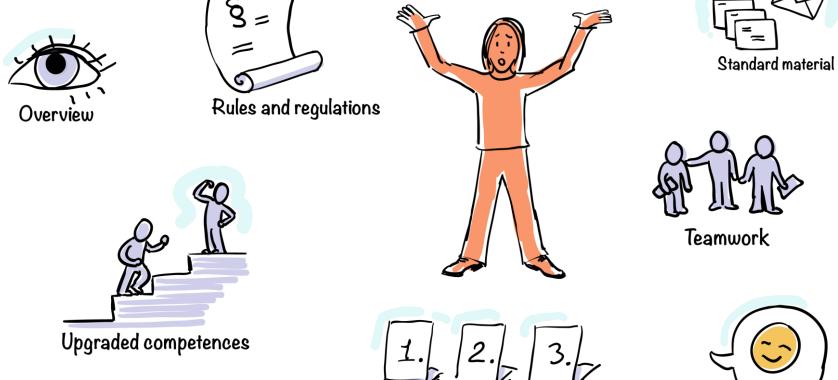




# What did we come from?

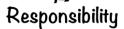


# What was needed?



Cases prioritized







Shared success



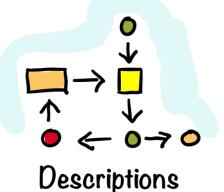
# What tools do we utilise?











of workflow



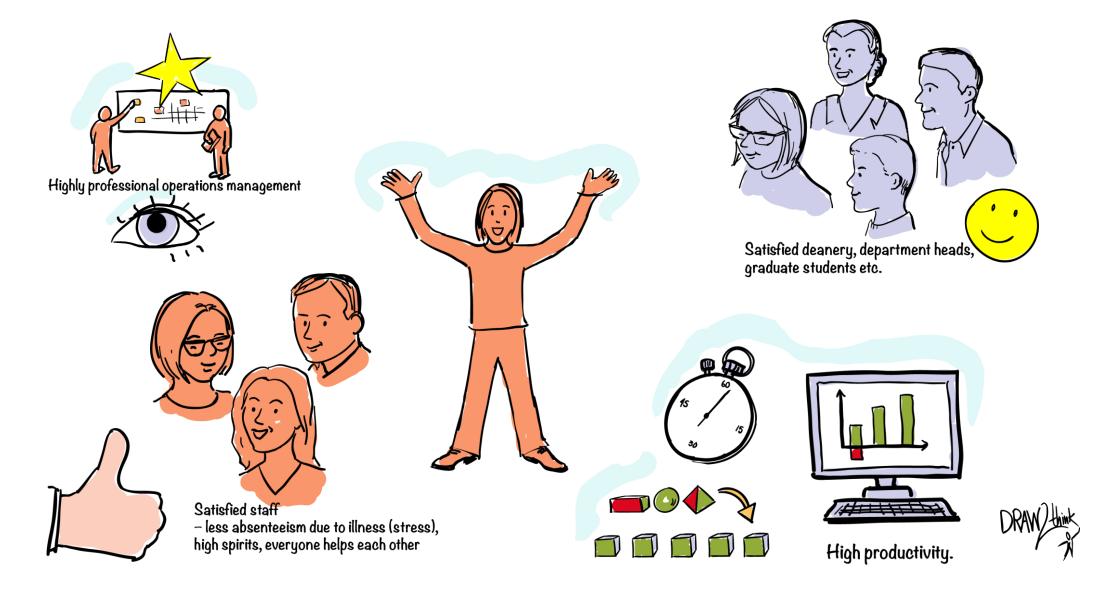






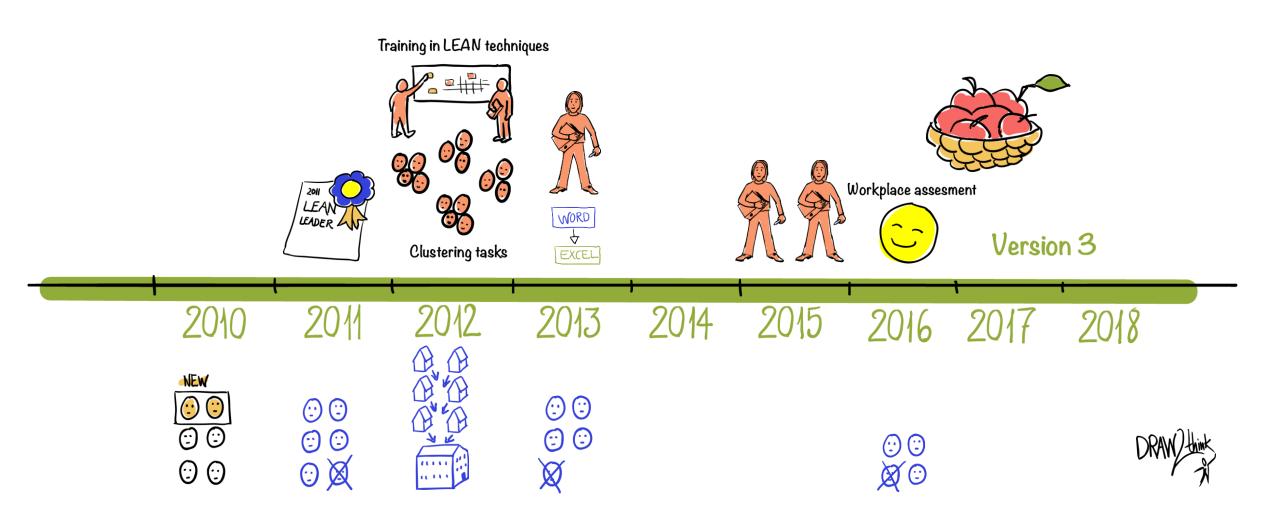


# What results did we achieve?

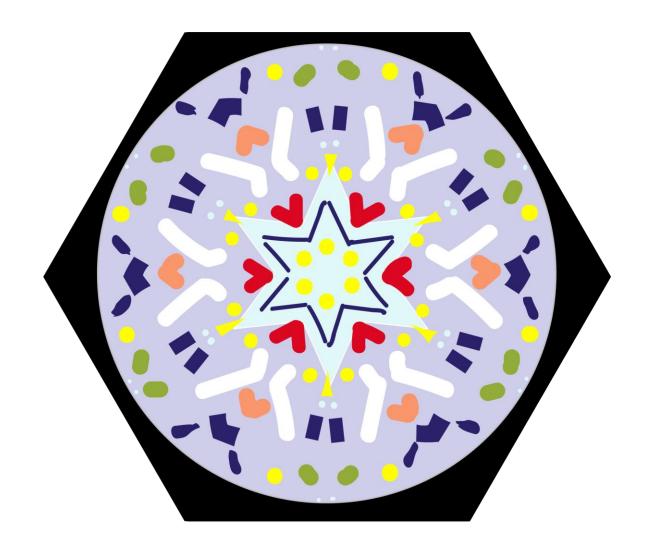


# Perspectives

"....ohhh, but this isn't LEAN - it just makes sense!"

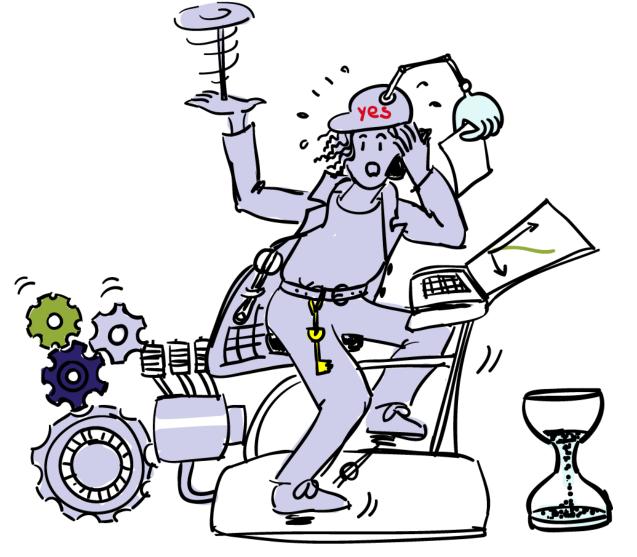


# The leadership challenge for the future





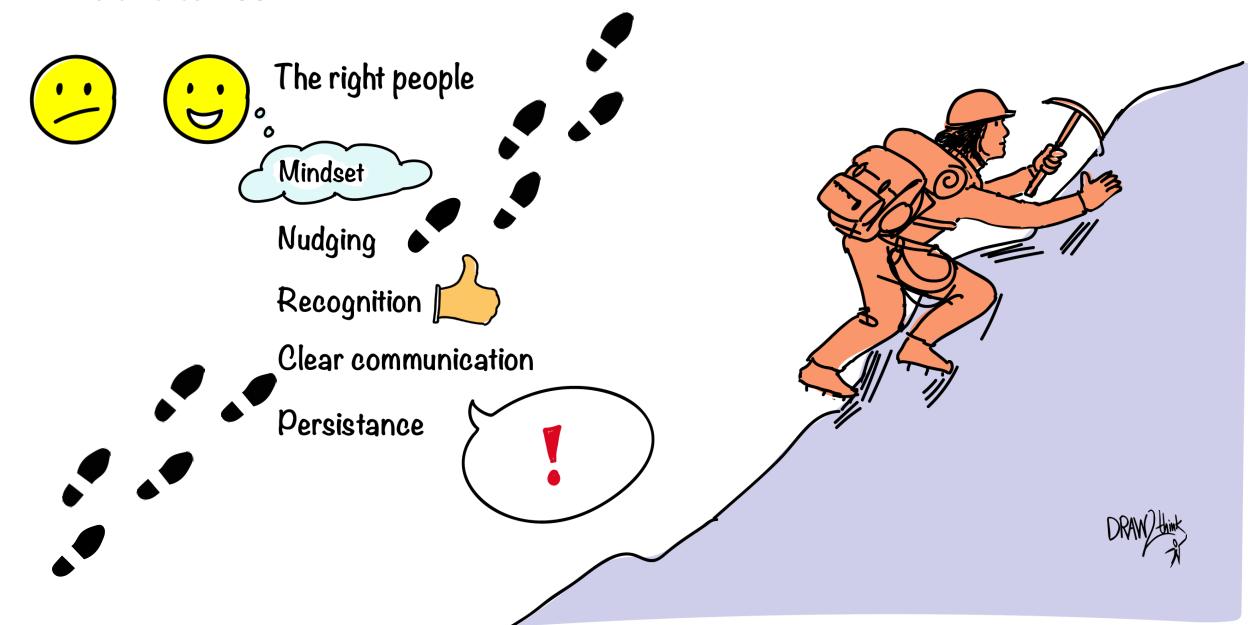
# The leadership assignment



# Doing more with less and doing it better



# What it takes







# What do you think about the principles of LEAN now?

